

R F WATTSAccount Number: 153117067625927808
Customer Identification Code: 0676259278

You have a payment due.

Total Amount Due	\$107.58
Previous Balance	\$200.83
Payment Received Apr 29	-\$200.83
Balance Forward	\$0.00
New Charges - Statement Dated 5/4/2014	
Current Activity View Details	\$88.98
Taxes, Governmental Surcharges and Fees	\$7.00
Verizon Surcharges and Other Charges & Credits	\$11.60
Total New Charges Due by May 28, 2014	\$107.58
Total Amount Due	\$107.58

Current Activity

Find your full month and pay-per-use charges here. In this example, Current Charges include bundle charges as well as others for products purchased outside the bundle. Except for pay-per-use and certain voice services in MA and RI, Verizon Bills for these one month in advance.

Monthly Charges

5/4	6/3	Double Play Bundle Includes:		
		• Verizon Freedom Essentials	29.99	
		• High Speed Internet Enhanced	30.00	
		Double Play Bundle Price		59.99
5/4	6/3	Inside Wire Maintenance		8.99
5/4	6/3	Non-Published Service		4.75
5/4	6/3	Convenient PAY-PER-USE Calling Services		9.00
		• *69 2 @ 4.50	9.00	
5/4	6/3	Call Return 5 @ 1.25		6.25
Monthly Charges Subtotal				\$88.98

Current Activity Total

\$88.98

Taxes, Governmental Surcharges and Fees

This section lists your applicable federal, state and local taxes, surcharges and fees.

Federal Excise Tax	.60
FL Local Communications Services Tax	4.33
FL State Gross Receipts Tax	1.46
Telecommunications Relay Service	.11
County 911 Funding Fee	.50

Total Taxes, Governmental Surcharges and Fees

\$7.00

Verizon Surcharges and Other Charges & Credits

This section lists Verizon and Verizon Wireless surcharges. Late and returned-payment charges will also display here.

Federal Universal Service Fee	2.64
Federal Subscriber Line and Access Recovery Charge	7.23
VLD - Carrier Cost Recovery Charge	.99
VLD - Long Distance Administrative Charge	.74

Total Verizon Surcharges and Other Charges & Credits

\$11.60

Total New Charges

\$107.58

Alternate View of Taxes, Fees and Other Charges

Voice

Federal Excise Tax	.55
FL Local Communications Services Tax	3.55
FL State Gross Receipts Tax - 1	1.20
Telecommunications Relay Service	.11
County 911 Funding Fee	.50
Federal Universal Service Fee	1.20

Federal Access Recovery Charge	.73
Federal Subscriber Line Charge	6.50
VLD - Federal Excise Tax	.05
VLD - FL Local Communications Services Tax	.64
VLD - FL Local Communications Services Tax	.14
VLD - FL State Gross Receipts Tax - 1	.22
VLD - FL State Gross Receipts Tax - 1	.04
VLD - Federal Universal Service Fee - Verizon LD	1.18
VLD - Federal Universal Service Fee - Verizon LD	.26
VLD - Carrier Cost Recovery Charge	.99
VLD - Long Distance Administrative Charge	.74

Total Taxes, Fees and Other Charges **\$18.60**

Call Details

Date	Time	Service Type	Number	Minutes	Amount
Apr 11	#0:00PM	Call Trace FL	863-688-9880	0	4.50
Apr 11	#0:00PM	Call Trace FL	863-688-9880	0	4.50
Apr 13	#0:00AM	Call Return	863-688-9880	1.0	1.25
Apr 15	#0:00PM	Call Return	863-688-9880	1.0	1.25
Apr 24	#0:00PM	Call Return	863-688-9880	1.0	1.25
Apr 26	#0:00PM	Call Return	863-688-9880	1.0	1.25
Apr 27	#0:00AM	Call Return	863-688-9880	1.0	1.25
Total Convenient PAY-PER-USE Calling Services				0	\$15.25

Customer Messages

Verizon News

Great Deal. Great Bundle.

Add the DIRECTV® XTRA Package to your Home Phone & High Speed Internet bundle for \$39.99/mo. more for 1 year w/24-mo. TV agmt. Call 1-888-747-5783. Plus, get 3 mos. FREE of HBO®, STARZ®, SHOWTIME® & Cinemax®. Limited-time offer. Subj. to taxes & fees. RSN Fee may apply. Terms & restricts. apply.

Get A FREE Month Of Movies

With Redbox Instant by Verizon you get 4 DVD credits to use at Redbox Kiosks every month, plus movies you can stream instantly for just \$8/mo. (plus taxes). Visit redboxinstant.com/trynow and get your 1st month free with subscription. Cancel anytime. New subscribers only. Add'l terms apply.

Protect Your Digital World

For a limited time, order the Verizon Multi-Device Security and Backup Bundle for \$5.50/month for 12 months (then only \$11/month). Get online protection for computers, smartphones and tablets plus 50 GB of file storage. Call 1-888-285-7255 today. Subject to taxes, terms and fees.

Account Information

Legal Notices

Payment by Check

Paying by check authorizes check processing or use of the check information for a one-time electronic fund transfer from your account. For all payments using bank account information, we may retain the information to send you electronic refunds or enable your future electronic payments to us (to opt out, call 1-888-500-5358).

Late Payment Charges

To avoid a late payment charge of 1.5% or \$7.00, whichever is greater, full payment must be received before Jun 4, 2014.

Correspondence

Go to verizon.com/contactus or mail to PO Box 33078, St. Petersburg, FL 33733

Service Providers

Verizon FL provides regional, local calling and related features, other voice services, and FiOS TV service, unless otherwise indicated. Verizon Long

Distance provides long distance calling and other services identified by "VLD" in the applicable billed line item. Verizon Online provides Internet service, HMC service and FiOS TV equipment. FiOS is a registered mark of Verizon Trademark Services LLC.

Disconnection of Basic Local Service

You must pay \$57.86 to avoid disconnection of your basic local service.

Bankruptcy Information

If you are or were in bankruptcy, this statement may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

You Can Block Third Party Billing to Your Verizon Bill

For more information, visit verizon.com/blocking or call us at 1-800-VERIZON.

Questions about your bill or service?

View your bills in detail at verizon.com or call 1-800-VERIZON (1-800-837-4966). Enter your ten digit number 863-688-9880. Use 0676259278 if asked for your customer identification code. Customers with disabilities call 1-800-974-6006 TTY.

Need-to-Know Information

Customer Proprietary Network Information (CPNI) Notice

CPNI is information that relates to the type, quantity, destination, technical configuration, location, amount of use, and billing information of your telecommunications or interconnected VoIP services. This information is made available to us solely by virtue of our relationship with you. The protection of your information is important to us. Under federal law, you have a right, and we have a duty, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services such as video, wireless, Internet, and long distance. Visit verizon.com for a complete listing of our services and companies.

You may choose not to have your CPNI used for the marketing purposes described above by calling us anytime at 1-866-483-9700. When you call, please have your bill and account number available. Your decision about use of your CPNI doesn't affect our provision of services to you nor eliminate all Verizon marketing contacts.

Unless you call us at the number above, Verizon may use your CPNI to market different types of services beginning 30 days after the first time we notify you of the CPNI policy described above. You may elect at any time to add or remove a restriction on the use of your CPNI. Your choice remains valid until you change your election by calling the number above.

We Value Our Customers

Thank you for being a loyal Verizon customer! We sincerely appreciate your business and look forward to continually providing you with the very best in entertainment. Call us at 1-888-856-8090 to learn about new ways you can enjoy your services and save with Verizon.

Federal Subscriber Line and Access Recovery Charges

Effective on or about July 1, 2014, the Federal Subscriber Line Charge (SLC) and Access Recovery Charge (ARC) will be changed on primary and additional phone lines. For non-Lifeline customers, a per-line Federal Access Recovery Charge (ARC) is included in the SLC or may appear as a separate line item on the bill. The Subscriber Line Charge helps pay for the costs of providing and maintaining the local phone network. The ARC is a charge that carriers are permitted to assess related to changes to the federal rules for the rates charged between carriers to carry telecommunications traffic.

Verizon Freedom Essentials

(includes
\$7.97
for
long
distance)